

# CTI MAKES IT HAPPEN!



## Disaster Recovery

Disaster recovery is one of the most important precautions that you can take to protect your business. A proper plan consists of a three stage backup process, regular status monitoring, and backup restoration testing. This is important because it helps prevent and recover from damage caused by human error; hardware failure, data corruption, viruses, malware, and security breaches.



## Remote Support

Remote support is a combination of tools and software that allow a technician to connect to a remote network from their workstation. This allows us to provide services directly to you even if we aren't physically onsite. Remote support allows us to service your business quickly and efficiently. We can monitor backups, configure workstations and printers, restore files, and check for viruses all from our network operations center.



## Endpoint Protection

Endpoint Protection is designed to safeguard your computers and data from viruses, malware, and Trojans. We offer a wide array of anti-virus and anti-malware services and software to keep your systems and data safe. Being on the Internet is dangerous. Let us help you stay safe and secure without the complications.



## Cloud Services

Any service made available to users on demand via the Internet from other companies' servers rather than your on premise servers is considered cloud services. We can help you decide if cloud services make sense for your business. There are a host of options when it comes to cloud services. We can guide you through to the ones that work for your company.



## Server Maintenance

We can plan, deploy, and maintain your essential server infrastructure to keep your business running smoothly. Let our technology experts maintain your server infrastructure using industry standards, modern techniques, tools and services. Your business depends on your servers. We can make sure they are secure and reliable.



## Network Design

If your network design and maintenance is lacking you are in danger of security breaches. Having us maintain your network can prevent unnecessary downtime. Trust us to provide you with the latest in industry standard routing, firewall, and switching. We can implement proper QoS, security rules and VPNs to provide your staff with network services that are secure and reliable.